

Looking for more functionality from your Dynamite Service Management System? Do you have technicians in the field many located hours or thousands of miles away? **Our Technician Laptop System provides a tool to make them more productive!**

Unlike other service system solutions, Dynamite offers many unique features that get the information to where it will do the most good -- the person actually doing the work. The entry of data is faster and more accurate while ultimate control over the order is retained by the main office. This system will pay for itself in days.



# Dynamite Technician Laptop System

The Technician Laptop System is built upon the award winning Dynamite Service System enabling you to run your business better by taking advantage of the data already available.

## **Virtually Indestructable**

The Dynamite Technician Laptop System, DynaTech, is a 32-bit Windows-based solution that delivers service-related information to the field technician in an easy-to-use, hard-to-break software solution.

Technicians are paid to fix equipment quickly and efficiently. They cannot be burdened with fancy, complex computer solutions that make the accountant's job easier.

DynaTech has only two display screens, three reports, and no index files or menus. If the databases or software becomes corrupt, it can be replaced by the field technician by merely logging onto your web site and replacing the missing pieces.

Simple yet powerful. Easy to use yet information rich. Adaptable to your corporate needs yet virtually indestructable.

## **Combined with Service**

DynaTech operates in conjunction with our popular Dynamite Service System.

By extending the reach of the system into the field, the accuracy of the data and textual commentary for the order is greatly enhanced. The objective of digitizing the data at the source can finally be realized.

On the information dissemination side of the product, the technician now has access to the actual service order as taken by his dispatcher. That information can be updated as necessary and then uploaded back into the main system.

At the end of the repair task, a receipt of charges and problem resolution can be printed for the customer on site!

## **Low Investment Cost**

DynaTech is easy and quick to install. It will run on almost any type of laptop (or desktop) computer.

## **Customer Usage Also**

Because of its flexibility and low cost, DynaTech can be made available for your customers' use giving them better information.

# System Features

## Intuitive Screens

Examples of our clear, uncluttered screens are shown. The displays use both visual and textual navigation buttons for intuitive use. Several reports are available including a customer receipt and status report.

The screens and functions of DynaTech complement standard Dynamite functions and add many new functions that capitalize on the data already available.

Service Order

Order # 4086

Job Site: 1, Cust. No.: ADG1, Name: Addison, Duffin and Grant, Inc., Address: 1334 New Park Mall, City/State: Palo Alto, CA, Placed By: 94399, Order Entered By: ADMIN on 01/28/2000 19:21

Status: Dispatched, Service Contract?: M, Type: Agreement, Estimate Required: [ ], Min Labor Approved: [ ]

Comment: Water leaking out of disk drive.



Charges

Item: A2EW, Description: Analog II Exterior Wafer, Order No.: 4086, Cust. No.: ADG1, Job Site: 1

Quantity: 1.000, Price Each: 89.950, Extended Price: 89.95, Item is Taxable: [x]

Assignment: Technician: [ ], Work Date: 02/03/2000, Location: PLANT1

Total Charges	Quantity	Charges	Sales Tax	Bill Amount
	1.00	\$89.95	\$8.32	\$98.27

**South By Southwest**

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